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Education

M. A., Audiology, University of Connecticut

Dec 1989

B. S., Communication Disorders, Worcester State College

May 1986

Career History

Vernick & Gopal, LLC, Chestnut Hill, MA *Director of Audiology Services.*

March 2004-

Organization and operation of full service Audiology department that includes four audiologists, an Audiology technician and one administrative assistant. Duties include performance evaluations, delineation of clinic duties, scheduling and patient flow. Plan and maintain operating budget, quality assurance measures and marketing activities; hearing aid business development. Provide clinical services as an audiologist: hearing evaluation; site of lesion testing including ABR and VNG; hearing aid sales and service.

Beth Israel Deaconess Medical Center, Boston Clinical Manager of Audiology Services

July 1999-March 2004

Organization and operation of full service Audiology department that includes three staff audiologists and two administrative assistants. Duties range from Audiology and hearing aid business development; budget analysis; community outreach; diagnostic and hearing aid services to multicultural patient population.

Joint Center for Otolaryngology, Boston Director of Audiology Services

October 1998-June 1999

Responsible for overall operation of diverse Audiology clinic servicing severe Otolaryngologists and physicians from within the Longwood Medical Area community. Supervise staff of five audiologist and support personnel too include performance evaluations, delineation of duties within the clinic; triage clinic schedule and patient care; plan and maintain operating budget, quality assurance measures, equipment selection and maintenance. Provide clinical services as an audiologist including routine diagnostics; site of lesion testing and hearing aid dispensing.